



## SERVICE HOTLINE

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**REFERENCE NUMBER:** 109/2016

27 May 2016

### UPDATE ON PROBLEMS WITH CORE INDICES END OF DAY DATA PRODUCT ON THURSDAY 26 MAY 2016

Due to a technical problem on the evening of Thursday, 26 May 2016, the production of the Core Indices file I.Zip was delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### Market / Service:

JSE Core Indices End of Day Data  
Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact Client Services Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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